Summary of KVC Hospitals Charity Care Policy

KVC Hospitals is committed to improving the health of individuals and communities located in our region. We seek to provide quality care to individuals, regardless of their ability to pay and have established a charity care program to help qualifying residents of our service area, with limited financial resources, in paying for their care.

**ELIGIBILITY**

After exhausting all public and private resources, a patient or guarantor (a person, other than the patient, who is responsible to pay the patient’s bill) may be eligible for charity care, help or aid based on where he or she lives, gross (the amount before taxes and other amounts are taken from pay) household income and the number of people living in the household.

**Residency:** To be eligible for charity care, you must be a permanent resident of KVC Hospitals’ primary service area or a student who is not a permanent resident but who is attending school in either the primary or secondary service areas.

**Primary service area:** Kansas & Missouri.

Applicants living outside KVC Hospitals’ primary or secondary service area will be considered for discounted care based on gross household income and household size.

**Secondary service area:** Nebraska, Arkansas, Oklahoma, Colorado, & Iowa.

**Gross household income:** Eligible patients with a household income:

- Up to 150 percent of Federal Poverty Guidelines may be granted up to a 100 percent discount for services.
- Up to 300 percent of Federal Poverty Guidelines may be granted discounted care.
- Over 300 percent of Federal Poverty Guidelines may apply for discounted care based on extenuating circumstances.

**Limitations on fees and charges:** Those eligible for assistance will be granted a discount on KVC Hospitals bills for care that is medically necessary or an emergency, and the fees they must pay will not exceed the amount generally paid by Medicaid.

**How to obtain information and apply for assistance:** To get a free copy of the full Charity Care policy and a Charity Care application, visit http://www.kvc.org/hospital or call our Utilization Review
Department at 913-890-7400 to request the information be mailed to you. You may also obtain information at the Reception area at 4300 Brenner Drive, Kansas City, KS 66104

If you need help filling out the Charity Care application, call 913-890-7400 to make an appointment.

**Definition of household:** Family of one is a person who may be the only one living in a housing unit or who may be living in a housing unit in which one or more persons also live, but are not related to the applicant by marriage, birth or adoption. For example, people who live with others include a lodger, a foster child, a ward or an employee. A family of two or more persons includes people who are related by marriage, birth or adoption who live together; all such related persons are thought of as members of one family; an unmarried couple with a mutual child; and same-sex couples who are married. If a household includes more than one unrelated family, the poverty guidelines are applied separately to each family and not to the household as a whole. Sometimes, a copy of a divorce decree or court documents proving legal separation may be required. If married, but not living together, income documents will be required from both people.

**Definition of income:** Income is how much everyone who lives in the household makes, before taxes are taken out, from all sources (gross income).

Income data for a part of a year may be figured based on what might have been received in an entire year to determine eligibility — for instance, by multiplying the amount of income received during the most recent three months by four.